

## TO BE FILLED OUT BY CUSTOMER



Name	<input type="text"/>
Phone	<input type="text"/>
E-Mail	<input type="text"/>
Product / Component	<input type="text"/>
Serial number product	<input type="text"/>
Serial number component if applicable	<input type="text"/>
Purchase date	<input type="text"/>
bought at	<input type="text"/>

## DESCRIPTION OF FAILURE

Please describe the processes that led to the error, or provide specific information about the problem. The more accurate your error description is, the faster your device can be repaired.

## RETURN ADDRESS

Name	<input type="text"/>	Street	<input type="text"/>
Postal code / City	<input type="text"/>	Country	<input type="text"/>

## IMPORTANT INSTRUCTIONS

- We will not accept any liability for damage during transport.
- Please complete the form completely. Insufficient information can delay the process considerably.
- Please enclose a copy of your invoice, if available.
- 1 x failure report by e-mail to [service@tennax.de](mailto:service@tennax.de)
- 1 x failure report with defective product/component to: SRV Licht- & Tonanlagen; Brocksfeld 3; D-27313 Dörverden